

First Class Mobile

Top quality international voice transit

High-quality fixed and mobile operators require a reliable and well-interconnected transit carrier to guarantee the highest voice end-user experience. Operators seek a reliable and constant high quality offering, using a minimal number of hubs, via extensive direct interconnections. This high end-user experience is a key differentiator for Operators, and delivers minimum churn and a maximum ARPU. If you seek a global voice transit solution, which offers a high level of reliability through a dedicated service, First Class Mobile is the solution.



First Class Mobile

-  Coverage
-  Quality Assurance
-  Dedicated Services
-  Online Reporting
-  Testing



First Class Mobile: high quality voice transit, tailored to your needs

BICS' First Class Mobile is designed to match all aspects of a high quality voice transit offering. The basis of First Class Mobile is BICS' highly extended network, with over 500 interconnections of which over 180 are mobile operator directs. Our pro-active testing and monitoring result in exceptionally stable performance in terms of NER, ASR, ALOC, PGD and CCR.

Another key, quality differentiator is CLI Delivery, which acts as a volume generator. This is because First Class Mobile guarantees more than just CLI transmission; it guarantees CLI delivery on all networks, clearly stated in the pricelists and through the online reports.

Access to mobile roaming ranges, and number portability support provide extensive capabilities to our First Class Mobile product. Quality is then further articulated through the customer service support levels and the online reporting.



Product features

- **Global coverage and direct routing:** over 500 direct routes, including over 180 to mobile Operators to assure high quality routing.
- **Pro-active testing and monitoring:** all routes are tested prior to implementation. Alarms are automatically generated based on internal quality benchmarks, leading to pro-active rerouting in case of failure.
- **Support of roaming ranges and number portability:** for mobile destinations, access to mobile roaming ranges, and termination of all calls to ported numbers are guaranteed.
- **Multi-vendor strategy:** the alliance of Sonus and Veraz delivers unrivaled network capabilities, which enable you to benefit from superior and innovative technological features without compromising service stability.
- **CLI guarantee:** First Class Mobile guarantees that CLIs are transmitted transparently to all destinations. CLI delivery is a mandatory routing parameter, and destinations where CLI delivery is not guaranteed, are clearly stipulated.
- **Pre- & post-payment:** First Class Mobile is available through both pre- and postpaid models, with access to convenient online payment and balance status indications.
- **Online reporting:** a state-of-the-art web reporting tool provides continuous traffic visibility and statistics on Voice QoS and CLI delivery.
- **Customer service:** our 24/7 customer service ensures class-leading support in accordance with the priority you specified.

Why choose BICS for First Class Mobile?

BICS' First Class Mobile offers you the value of the extensive reach of BICS' fully redundant network augmented by rigorous routing quality principles and the highest customer service priority. This allows you to offer the best voice quality experience to your customers and will bring you the best competitive advantage:

- Over 500 direct routes with best-in-class service quality
- Support of different access types
- Quality is part of our ecosystem
- Part of a top-10 international voice carrier's portfolio
- Providing advanced and transparent web reporting on traffic and quality

BICS delivers best in class global solutions for Voice, Messaging, Roaming, Connectivity and Mobile Financial Services to hundreds of telecommunication providers around the world. With our passionate and creative teams located in Brussels, Bern, Monaco, Dubai, Singapore and New York, we continuously strive to provide our customers with the highest levels of quality, reliability and interoperability that enable them to maximise End-user value. Our innovative approach is visible through our place at the forefront of the market consolidation and technology advancement. We are a joint venture of Belgacom, Swisscom and MTN, and have rolled out transformative Next Generation Networks (NGN). This together with our continued focus on Value Added Services for Mobile Operators and our growth strategy has enabled us to reach a world-leading position both on the International Voice and Mobile Data markets.

For more information, please visit www.bics.com

