BICS and Openmind announce global cloud-based RCS
solution for operators

Mobile operators worldwide can now launch enhanced next generation communication services to customers through platform hosted within the IPX cloud

Brussels, 29 January: BICS, a global wholesale carrier for voice, mobile data and capacity services and Openmind Networks have today announced the launch of a hosted RCS service to allow operators to quickly, easily and efficiently deploy the full range of next-generation rich communication services.

Available to both fixed-line and mobile providers, the solution combines the Openmind Traffic Control platform and BICS’ market-leading IPX infrastructure. The BICS solution is based on RCS and IMS standards and allows operators to select the apps that offer the best rich communication experience for their end-users. When fully adopted, these industry standards will support a whole ecosystem of new services and enable operators to increase the speed of innovation in the sector.

Legacy circuit-switched voice and VoIP, SMS and MMS back-up services are fully interoperable and available through this solution using the BICS IPX infrastructure. This offers complete and ubiquitous cross-generational communication services to end-users.

RCS is a GSMA initiative designed to offer next generation communications services combining voice, video, chat, group chat, media sharing and many more communication systems through a single, ubiquitous app running on smartphones, tablets and laptops. Using RCS will mean the customer experience for these new services reaches the same level of universality as voice and SMS.

“The addition of these services to our portfolio means our customers can not only offer voice and data services but also convergent services to strengthen their credentials as innovative communication service providers,” said Mikaël Schachne, VP Mobile Data Business, BICS.

“Moreover, as a hosted service, mobile operators can launch RCS services rapidly and with minimised efforts. This model enables providers to act decisively in the fast moving battlefield of next generation personal communication services. BICS’ market-leading IPX backbone is central to ensuring global availability and carrier-grade levels of service for cloud-based RCS services.”

Alex Duncan, CEO, Openmind, said: “The partnership between Openmind and BICS to develop this offering blends technology and market reach. Mobile operators now have the opportunity to quickly launch a richer set of services, not available elsewhere, from an independent, well known, globally connected and established wholesale carrier.”

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About Openmind Networks

Openmind's Communication Platform is deployed in over 120 sites across 30 countries in Europe, Middle East, Asia and North America, powering over 1 Billion transactions every day. Customers include Mobile Operators, Inter-Carrier Operators, Social and Media providers and more recently, direct to consumers in the App space via an App Developers Toolkit called Golgi (www.golgi.io).

The technology provides a gateway for communication and the transfer of data that takes place between individuals, groups, Apps, Service Providers and machines. The platform offers their customers all of the interfaces required to deliver and develop these services. Openmind is headquartered in Dublin with regional offices in the Czech Republic, Germany, UAE, USA and the Netherlands.

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About BICS

BICS delivers best-in-class international wholesale solutions to any communication service provider worldwide. Through its Mosaic portfolio, a comprehensive, flexible and innovative suite of solutions designed to be used individually, or collectively, BICS meets the existing and future requirements of the global telecoms industry.

BICS is headquartered in Brussels with regional offices in Bern, Dubai, Madrid, New York and Singapore. We also have a satellite office in Beijing and local representation in Accra, Cape Town, Miami, Montevideo, Nairobi and Toronto. Our team continuously strives to provide our customers with the highest levels of quality, reliability and interoperability enabling them to maximise their end-user value.

With our successful consolidation strategy, and a continuing focus on technological advancement and innovation, we have achieved a world-leading position in the international Voice and Mobile Data markets.

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