

bICS

Simplifying telecommunications

Virtual phone numbers for global businesses



Cloud Communications

Power-up your business with virtual phone numbers

BICS is a leading global communications provider. We offer a simple software-based solution to enable telecommunications worldwide, powering the services of Gartner Quadrant leaders by delivering the latest cloud solutions – including UCaaS, CCaaS, and CPaaS. We are the network behind the world's top networks, carrying more than a quarter of global enterprise communications.

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Brussels | Bern | Beijing | Dubai | New York | San Francisco | Singapore



Enhance communications for global success

Switch to cloud

Don't leave business success to chance. Our experience, expertise, and relationships can help you transition smoothly to cloud communications. Access an unrivaled feature set that can transform the customer experience and enhance employee productivity on a global scale.



Local and toll-free numbers for pre- and post-sales customer support for contact centers



Local numbers to expand cloud-based telephony services for **UCaaS, CPaaS, and CCaaS service providers**



Local and toll-free numbers enabling high-quality and reliable dial-ins for **conferencing service providers**



Mobile numbers available instantly for **mobile-first two-way communications** with your customers



Local numbers to help companies expand into new markets for **cloud-based unified communications and PBX**

SIP trunking channels for local and international communications

Smart and simple cloud communications solution

Designed to offer simplicity, security, flexibility, and reliability

Local numbers

Always be a local call away. We provide local numbers in more than 120 countries and over 10,000 areas.

Toll-free numbers

Deliver excellent customer service anywhere, at any time. Facilitate conferencing and collaboration with our toll-free numbers for call centers and helplines.

Mobile numbers

Integrate voice and SMS-enabled mobile numbers into your app, platform, enterprise application, mobile marketing, or HD voice conferencing service. We also provide temporary numbers for secure, onetime interactions.

SIP Trunking

Globalize your business with hassle-free cloud telephony. We provide regulation-compliant cloud telephony solutions in 12 countries.



120+

Countries with number ranges



10,000+

Area codes



140+

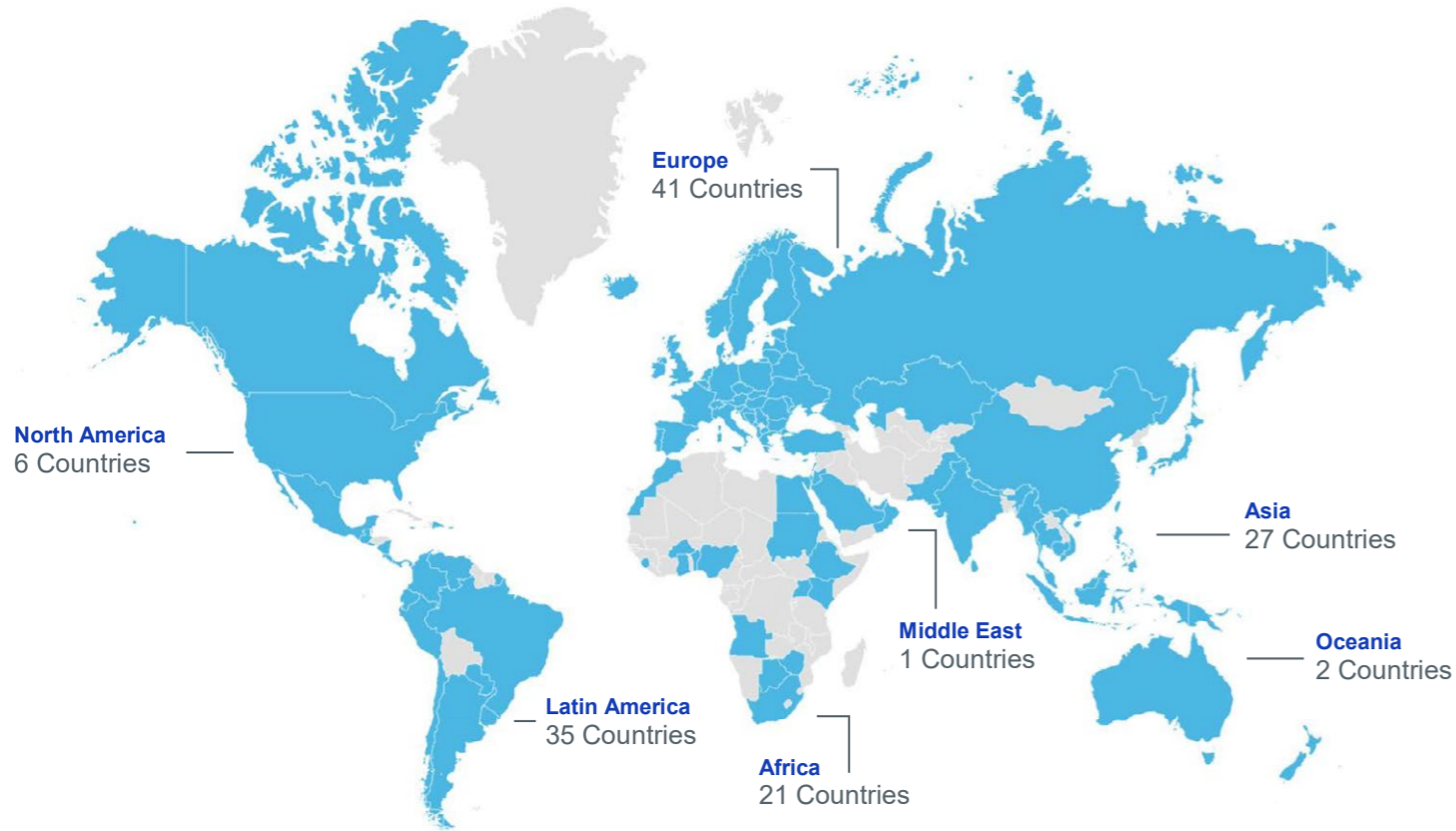
Points of presence



24x7

Proactive fraud protection

BICS numbers coverage



Packed with advanced features



Carrier-grade connections



Multichannel interaction capabilities including messaging and voice-enabled business numbers



Self-management through MyNumbers self-service portal



Flexible APIs for automation and seamless integration with enterprise systems



Number portability enabling customers to keep their preferred numbers



Customized routing and load-balancing capabilities



Directory listing for local numbers, based on availability



Industry-leading fraud prevention powered by our global crowdsourced anti-fraud platform



Regulatory compliance with national regulation licensing, lawful interception, and emergency calls to each country's short code

Self-manage and automate with BICS MyNumbers portal and APIs

Use BICS APIs or MyNumbers self-service portal to simplify and manage your virtual phone numbers in real time. Integrate with your business processes or white-label for your customers.

Our range of functionalities

Order single or multiple numbers

Pick numbers per country or city, individually or in bulk

Order specific numbers

Preview a list of available numbers in our stock

Check stock

Review availability of different number types in specific cities in real time

Manage number routes and PoPs

Configure your routing and points of presence instantly at any time

Manage local address requirements

Input addresses and supporting documents to meet regulatory requirements in key markets

Manage inventory

Retrieve the list of numbers in your inventory and their details, including routing configuration and pricing

Manage number portability

Request to port numbers and track the progress of your port

Get call detail records (CDRs)

Retrieve your CDRs and bill your customers accordingly

Check prices

Check prices for different numbers in different markets in real time

Get coverage

Review all locations and cities where numbers are available

Consolidate your global communications with SIP Trunking

Think global, act local. Introducing BICS' SIP Trunking solution – unified infrastructure and best-in-class service delivery for your global communications infrastructure.

- Quickly establish telephony services for headquarters and satellite offices
- Deliver integrated local two-way voice communications via a single global infrastructure
- Rationalize your telecoms infrastructure, perform centralized maintenance and upgrades
- Benefit from centralized billing
- Enhance the collaboration and productivity of your workforce
- Enjoy peace of mind with a SIP Trunking solution that offers end-to-end regulation compliance
- Enable international voice termination across 800+ networks around the globe

Enhance customer engagement with BICS Messaging API

Get closer to your customers and build engagement via mobile.



Two-way Communication

Send and receive messages to local or international numbers to enhance the customer journey, drive sales, and manage support requests in a cost-effective, timely manner

The BICS Messaging API enables enterprises to reach customers with targeted marketing messages wherever they are. Recognized as a worldwide leader in SMS, BICS ensures high-quality message delivery with a 99% success rate.



Global reach

Direct connections anywhere in the world



Message concatenation

Messages containing 160+ characters are automatically concatenated so the customer only sees a single SMS



Reporting

Timely, easy-to-view reports on delivery and traffic volumes, including breakdown of concatenated messages



Sender ID options

Send messages from local numbers, short codes or customized origins

Is your business already in the cloud?

Establish a secure, high-speed private connection to your virtual private cloud, bypassing the public internet.

With direct connections to most of the world's cloud service providers, BICS Cloud Connect can be completely customized to your needs.

Check out BICS Cloud Connect – a flexible, dedicated multi-cloud connectivity solution



Tailor-made to keep data safe as it transits between your premises and the cloud



SLAs available to guarantee service performance and connectivity in every part of the globe



Charged for real usage, not port access



Access to multiple locations via a single port



Easy to set up and manage



Secure your cloud telephony from fraud

International telecoms fraud is on the rise, costing the industry billions of dollars in revenue every year.

From communications enablers and conferencing providers to contact centers and enterprises, cloud-based communications platforms are being exploited, injecting 32% of all international fraud traffic now operating within the telecoms ecosystem.

The BICS Cloud Communications solution is unique in its provision of world-class security through built-in fraud prevention. Safeguard your service, traffic, and end users against all kinds of serious fraud attacks, such as:

- International revenue share fraud
- Premium rate number traffic inflation
- Wangiri
- Telephone denial of service
- Spamming and phishing

BICS sits at the heart of global mobile communications and has a unique and multi-network view of international fraud traffic via its innovative global crowdsourcing platform. This intelligence feeds into the BICS Cloud Communications solution to detect and proactively block threats before they hit your business.

Your end-to-end communications marketplace



Messaging

New revenue streams with the power of SMS



Roaming

Simplifying roaming roll-out and management



Voice

Enabling TDM and VoIP ecosystems



Fraud prevention

Protecting networks and end users



Data & connectivity

Connecting the world, boosting data

For more information, please visit:
www.bics-iot.com

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