

Fraud prevention for enterprises

Keeping international communications safe from fraud threats

The global threat to cloud communications

In the race to grow their customer base and global footprint, enterprises continue to expand their connectivity reach. This is opening them up to fraudsters who are exploiting network vulnerabilities in new and more sophisticated ways.

The international communications market is witnessing a steady increase in fraud. By illegally gaining access to the enterprise's traffic flow, rogue actors can generate fraudulent international transactions anywhere in the world.



Phishing /smishing



Spam



Malicious voice and SMS transactions

These threats can remain undetected and unresolved for months due to:

- Low awareness of international telecoms fraud
- Difficulty identifying legitimate customers from rogue parties
- Complex, fast-moving nature of global fraud attacks
- No proactive approach and focused monitoring

Go beyond network protection and get a complete view of international communications threats.

Wherever your customers are, prevent revenue loss and reputational damage by proactively identifying transactional fraud.

BICS TrustHub

A global fraud intelligence database that you can count on

TrustHub leverages BICS' expertise and intelligence gathered from more than a decade in international communications, and, more specifically, in the fight against fraud.

Solution overview



Monitor and take action

Leverage information to prevent calls or messages from reaching risky destinations. Validate incoming traffic with real-time risk assessments of any given phone number. Automate the decision-making process with curated intelligence on both inbound and outbound streams.



Unlock advanced insights

BICS' threat intelligence gathers information on ongoing global fraud from more than 2,200 market players and helps easily and accurately identify fraud attacks to prevent these from impacting your business.



Access an international threat intelligence pool via API

Easily query intelligence on individual numbers through API. Get an end-to-end view of your international communications and insight into when your cloud numbers are being misused.

Powerful and efficient fraud protection



Turnkey solution

- Individual number queries via a simple API call
- Fast and easy onboarding



An industry-leading track record

- 98% of fraud attempts proactively blocked
- 14 million fraud attempts blocked every quarter
- €2.1 billion saved for our customers

Proactive protection discourages fraudsters. The volume of attacks on well-protected customers is shown to decrease over time.



World's largest threat intelligence database

- Threat intelligence from 2,200+ market players
- Unrivaled visibility of ongoing international threats
- Highly curated and reliable business intelligence
- Machine learning optimization
- Cross-domain and cross-service expertise
- Advanced fraud detection mechanism
- 24/7 support to ensure service availability

About BICS

BICS is a leading international communications enabler. Our expertise in fraud prevention combines more than 25 years' experience in global telecoms with direct connections to 1,200+ network operators and communication service providers.